
REQUIREMENTS FOR NEW SERVICE

1. Fill the application out completely. Please **don't forget** to add:
 - Two good phone numbers.
 - Your signature on the Consumer's Signature line.
2. A copy of **TWO** forms of Identification (ID) **NOT EXPIRED**, the types of IDs that are acceptable are:
 - STATE ISSUED ID
 - Driver License
 - Social Security
 - Passport
 - Matricula Card
 - ITIN
3. A copy of the **updated** leasing agreement if renting a property or a copy of the Deed (Warranty Deed or Deed of Trust) if you are the owner of the property.
4. **ONLY type of payment** through Check or Money Order with the amount of Deposit and Connection Fee. Contact the office for the amount of the Deposit and Connection Fee for the property at 713-453-5493.
5. Someone at the age of 18+ **MUST** be present at the property at the time of turning on the water service. Keep in Mind if something is on inside the property and no one is home, water will be turned back off, locked and a \$ 50-second trip fee will be applied and may not be turned on until the next business day.

If all required documents are turned in before 3:00 P.M water can be turned on the same service day, if turned in after 3:00 P.M will not be until the next business day.

If you need more information, contact the office at 713-453-5493.

Hours of Operation: Monday-Friday 8:00 A.M to 5:00 P.M

Thank you 😊