

Harris County Water Control & Improvement District No. 36

903 Hollywood St. ● Houston, TX 77015 Phone 713-453-5493 ● Fax 713-453-4552 www.harriscountywcid36.com *"A RECOGNIZED SUPERIOR WATER DISTRICT & WATER SMART PARTICIPANT"*

FEBRUARY 2011 NEWSLETTER

We know by now that you have received your water bills reflecting the increase on the water rates. Harris County WCID No. 36 is required to purchase surface water from the City of Houston, and as they increase their rates, the District must increase our rates. The increase was effective January 1, 2011 at approximately 13% and there is a possibility of a second increase this year. We have no authority over the City of Houston and their setting of the rates, but District 36 must comply and meet the terms of the contract for surface water.

Fix a Leak Week is March 14-20, 2011 and we encourage all residents to check for any leaks. Check all faucets for drips, check toilets for silent leaks and make sure all outside faucets are tight and do not drip. A small drip can increase your water consumption and increase your water bill. <u>Please remember to be "Water Smart" and for any information or questions, please call us!</u> There is water conservation pamphlets available in the office.

The Cloverleaf area has approximately 288 connections listed as commercial and over 3,000 connections total. Any connection that processes food <u>must</u> have a grease trap. Many homes probably need grease traps attached to their sewer system. Grease going down your kitchen drain can cause major sewer backup to your business or home and is a real problem in our sewer system and costs everyone. Contact the office for more information about whether your home or business needs a grease trap to comply with code. Some types of businesses require backflow preventers and sprinkler systems. If you are opening a new business please contact the office for more information and commercial water rates may apply.

Outdoor burning, in general, is illegal in Harris County. The County can give you a ticket for burning anything that makes smoke (even lawn clippings and leaves). Call 713-274-6300 to report or for more information. When a neighborhood has garbage pickup, you cannot burn. Our garbage is picked up on Wednesdays and Saturdays every week. To avoid dogs and weather scattering put trash out the morning of pickup before 7 AM Please contact WCA Waste Corporation directly at telephone number 281-368-8397 for special, or heavy bulky items pick up.

Please remember we also offer direct draft from your checking accounts for water bills and that we accept Master Card & Visa Credit cards for water bill payments. Please contact the office for more information.

For your water tax payment information please access <u>http://www.bli-tax.com</u> or call 713- 932-9011.

To report street light outages contact the office at 713-453-5493 with the 6-digit number on the light and/or address of outage.

Precinct 3 Constable Jones Department, Baytown's office 281- 427- 4791, the Cloverleaf Office 713-637-0014, or Dispatch 713-453-6959, for all other Emergencies call 911.

To report loose Dogs Harris County Animal Control 281-999-3191 for loose dogs please access extension 2.

"The Board of Directors wants to thank you for your Continued Support" Gerardo Parra, President, Ola Mae Watts, Vice President Gerardo Leal, Secretary, Ronald Holder, Assistant Secretary Maria Koukoulakis, Director